

Self Storage Advisors

Market Monitor

America's Premier Self Storage Brokers

### Here Comes Leasing Season...We Hope!

by Ben Vestal

A Thile the last few years have been very good for the self-storage industry, the most positive and productive result of the contracting economy and return of seasonality over the last 6-9 months is that it has forced operators to take a very hard look at their operating expenses, leasing velocity, and move out trends. The slowdown in leasing velocity and declining rental rates have forced many operators to change their marketing campaigns, embrace revenue management, and move outside their comfort zone as this market continues to evolve. Today's savvy self-storage owner/operators must familiarize themselves with a variety of online marketing and revenue management techniques such as geofencing, upstream clicks, social media, negative churn, tenant acquisition costs, algorithmbased pricing models, pay by text, and length of tenancy, just to name a few. Gone are the days of simply "having a website" and rolling out street rate adjustments and existing customer rate increases annually or semiannually. Not only are self-storage owner/operators finding better and cheaper ways to communicate with their customers, but customers are choosing to receive information and make rental decisions in a more convenient way as well.

As street rates continue to moderate nationwide, Yardi Matrix has reported that national street rents for a 10x10 non-climate have fallen 2.3% and climate controlled 10x10 rental rates have fallen more than 4%. Several major MSAs have seen more than 4% rental rate declines year-over-year. For the time being, savvy operators have been able to combat falling street rates with revenue management tools and have found upside in raising existing customers' rents well above the falling street rates to maximize revenue and protect their valuations. Many self-storage customers are considered sticky, so oftentimes raising existing customers' rents above street rates will not have a major impact on occupancy. However, we all know that this trend cannot last and sooner or later the industry will experience negative churn (high paying customers being replaced by lower paying customers) unless we see leasing velocity pick up.

We all have our fingers crossed that a strong leasing season is right around the corner, but there are some concerns that the slowdown in home sales, rising interest rates, and shrinking consumer savings accounts will lead to a less-than-stellar leasing season. We all know that customer movement creates selfstorage demand and if less people are moving this year, it could put a damper on the upcoming leasing season. The silver lining that we are all hoping for is that increasing product awareness and increased usership will outweigh the lack of customer movement. The recent demand study conducted by the SSA found that the percentage of households that use self-storage increased to 11.1% in 2022 from 10.6% in 2020 and 8.95% from 2005. As a result, the self-storage industry appears to be well-positioned to withstand the economic headwinds in 2023.

Issue II-2023

Over the last serval years, we have seen a tremendous amount of change in how successful owner/operators are managing their street rates, existing customer rate increases, and marketing to new and existing customers. In today's very competitive environment you need to be open to change and actively making adjustments to your operations to make sure you remain competitive and that you are protecting your property's value. Ultimately, we are seeing dramatic shifts in how customers are shopping and comparing self storge properties. Sophisticated self-storage owner/operators are executing online marketing and revenue managed techniques and are able to drive customers to their property form greater distances, achieve higher revenues and reduce their operating expenses, protecting and driving their property's value higher.

Today the writing is on the wall, there is a possible crossroads this leasing season and knowledgeable owner/operators are much better-positioned to compete, as their property will outperform the market. **MM** 

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# Property Showcase



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## Sells Self Storage Nationwide!

Our complete list of available properties is detailed below. For additional information, visit www.argus-selfstorage.com or contact your local Argus Broker Affiliate.

#### Alabama

Indiana			
Kewanee	Call Broker	Bruce Bahrmasel/Jesse Luke	312-518-3550
Illinois			
Spring Hill		Josh Koerner/Frost Weaver	
Sarasota	\$2,500,000	Josh Koerner/Frost Weaver	904-594-0140
Port St. Lucie	\$3,250,000	Josh Koerner/Frost Weaver	904-594-0140
Port St. Joe	\$6,500,000	Linda Cinelli/Bill Barnhill	908-722-5661
Port Charlotte		Josh Koerner/Frost Weaver	
Palm Bay		Josh Koerner/Frost Weaver	
Palm Bay		Josh Koerner/Frost Weaver	
Orlando		Josh Koerner/Frost Weaver	
Orange Park		Josh Koerner/Frost Weaver	
Lake Placid		Josh Koerner/Frost Weaver	
Lake Alfred		Josh Koerner/Frost Weaver	
Lady Lake		Josh Koerner/Frost Weaver	
Jacksonville		Josh Koerner/Frost Weaver	
Jacksonville		Josh Koerner/Frost Weaver	
Hudson		Josh Koerner/Frost Weaver	
Ft. Pierce		Josh Koerner/Frost Weaver	
Ft. Myers		Josh Koerner/Frost Weaver	
Englewood	\$2,700,000	Josh Koerner/Frost Weaver	904-594-0140
Delray Beach	\$4,800,000	Josh Koerner/Frost Weaver	904-594-0140
Deland	\$2,700,000	Josh Koerner/Frost Weaver	904-594-0140
Belleview	\$3,300,000	Josh Koerner/Frost Weaver	904-594-0140
Portfolio (5)	\$25,645,832	Josh Koerner/Frost Weaver	904-594-0140
Portfolio (6)	\$17,972,460	Josh Koerner/Frost Weaver	904-594-0140
Portfolio (6)	\$16,871,340	Josh Koerner/Frost Weaver	904-594-0140
Florida			
New Milford	Call Broker	Linda Cinelli/Guy Blake	908-722-5661
Connecticut			
Evans	Call Broker	Cole Carosella	720-909-8602
Brighton	Call Broker	Joan Lucas	720-855-6587
Colorado	, ,		
Sonora	\$440,000	Ken Miller	530-768-1650
California	, .,,,	. ,	
Greenbrier	\$1,400.000	Larry Goldman	913-707-9030
Arkansas	÷,000		
Mobile	\$414,500	Bill Barnhill/Jeremy Milling	
Mobile	\$1,851,300	Bill Barnhill	251-432-1287
Elberta	\$1 895 000	Bill Barnhill/Stuart LaGroue	251_432_1287
Alabama			

lowa			
Clinton	\$2,600,000	Tom Flannigan	612-790-3747
Des Moines	Call Broker	Tom Flannigan	612-790-3747
Sioux City	\$900,000	Tom Flannigan	612-790-3747
Kansas			
lola	\$895,000	Larry Goldman	913-707-9030
Kentucky			
Louisville	Call Broker	Mike Helline	502-296-4586
Michigan			
Ray	\$590,000	Jim Soltis	810-494-2062
Minnesota			
Little Canada	\$1,690,000	Tom Flannigan	612-790-3747
New Jersey			
Wharton	Call Broker	Linda Cinelli/Edan Cohen	908-722-5661
New York			
Jordan	\$300,000	Guy Blake	845-787-1372
North Carolina	a		
Gastonia	Call Broker	Jamey Cox	704-995-9168
Mt. Pleasant	\$2,650,000	Jamey Cox	704-995-9168
Salisbury	Call Broker	Jamey Cox	704-995-9168
Oklahoma			
Edmond	Call Broker	Jared Jones	918-609-0541
Lawton	Call Broker	Jared Jones	918-609-0541
Tulsa	Call Broker	Jared Jones	918-609-0541
Oregon			
Medford	\$375,000	Scott King	541-890-6708
Pennsylvania			
Bechtelsville	\$1,350,000	Chuck Shields	610-828-0100
Texas			
Anna	Call Broker	Chad Snyder/Tyler Trahant	817-813-5642
Cleburne	Call Broker	Chad Snyder/Tyler Trahant	817-813-5642
Fort Worth	Call Broker	Chad Snyder/Tyler Trahant	817-813-5642
Odessa	Call Broker	Chad Snyder/Tyler Trahant	817-813-5642
Texas City	Call Broker	Faith Pate	713-805-2907
Washington			
Hoodsport	SOLD	Ryan Layton	509-435-2424
Spokane	Call Broker	Ryan Layton	509-435-2424
Wisconsin			
Prescott	\$1,650,000	Bruce Bahrmasel	312-518-3550

Lafayette

\$7,150,000 Rob Schick

### ARGUS SALES



Congratulations to **Ryan Layton of AREA Commercial Real Estate** who sold Suncrest Boat & RV in Hoodsport, WA! Contact Ryan at 509-435-2424 for details.



Congratulations to **Jeff Gorden, CCIM of The Gorden Company** who sold Foothill Mini Storage in Boulder City, NV! Contact Jeff at 702-643-1000 for details.



Congratulations to Joan Lucas of Joan Lucas Real Estate Services and Cole Carosella of Arugs Self Storage Advisors who sold a self storage development site in Centennial, CO! Contact Joan at 720-855-6587 for details.



Join us at the 2023 Self Storage Association Spring Conference & Trade Show in New Orlens, Louisiana. Argus will be at booth #606, we hope to see you there!

Company	Dhone	TT •4
	<b>Phone</b>	<u>Territory</u>
Pyramid Brokerage Company	845-522-5900	Upstate NY, Western CT
LC Realty	908-722-5661	Northern NJ, NY (NYC, Long Island)
1	603-668-7000	MA, ME, NH, VT, Eastern CT
Beacon Commercial Real Estate	610-862-1645	Eastern PA, Southern NJ, DE
Omega Properties, Inc.	251-432-1287	FL Panhandle
Percival Partners	704-995-9168	NC, SC
Brick Realty, LLC	770-530-8441	North GA
	757-474-5364	MD, VA
Weaver Realty Group, Inc.	904-591-0140	FL (except Panhandle), South GA
	312-518-3550	Northern IL, WI
Area CRE Services		MN, ND, IA
		OH
		KS, MO, Southern IL
		IN
		MI
Treview Tropentes.com	010-494-2002	1411
		AL, MS, LA
		Central & South TX
		West TX
		AR
		TN, KY
		OK
Dominus Commercial	817-980-7276	North TX
Etzold & CO	915-845-6006	NM
KW Commercial	480-331-8880	AZ
The Gorden Company	702-643-1000	NV
	406-544-1921	MT
Merit Commercial Real Estate	541-890-6708	OR
American Real Estate Associates	509-435-2424	Eastern WA, Northern ID
Joan Lucas Real Estate Services, LLC	720-855-6587	СО
Northstate Commercial Partners	530-768-1650	Northern CA
	LC Realty NAI Norwood Group Beacon Commercial Real Estate Omega Properties, Inc. Percival Partners Brick Realty, LLC The Nicholson Companies Weaver Realty Group, Inc. Area CRE Services NAI Pleasant Valley Goldman Investment Advisors, Inc. Schick & Associates Preview Properties, Com Omega Properties, Inc. MLB Commercial Real Estate Etzold & CO Goldman Investment Advisors, Inc. Column Realty Jones Investment Properties Dominus Commercial Etzold & CO KW Commercial The Gorden Company Hayes & Associates Merit Commercial Real Estate American Real Estate Associates Joan Lucas Real Estate Services, LLC	LC Realty908-722-5661NAI Norwood Group $603-668-7000$ Beacon Commercial Real Estate $610-862-1645$ Omega Properties, Inc. $251-432-1287$ Percival Partners $704-995-9168$ Brick Realty, LLC $770-530-8441$ The Nicholson Companies $757-474-5364$ Weaver Realty Group, Inc. $904-591-0140$ Area CRE Services $612-790-3747$ NAI Pleasant Valley $216-831-3310$ Goldman Investment Advisors, Inc. $913-707-9030$ Schick & Associates $317-403-1205$ Preview Properties, Inc. $251-432-1287$ MLB Commercial Real Estate $713-805-2907$ Etzold & CO $915-845-6006$ Goldman Investment Advisors, Inc. $913-707-9030$ Column Realty $502-296-4586$ Jones Investment Properties $918-948-3941$ Dominus Commercial $817-980-7276$ Etzold & CO $915-845-6006$ KW Commercial $480-331-8880$ The Gorden Company $702-643-1000$ Hayes & Associates $406-544-1921$ Merit Commercial Real Estate $541-890-6708$ American Real Estate Services, LLC $720-855-6587$