

Market Monitor

America's Premier Self Storage Brokers

2017 - A Year in Review

by Ben Vestal

ooking back over the last three years, without qualification, the market has simply been the best it has ever been, at any time, in the existence of the self-storage business. Interest rates have remained low, lenders are aggressive, industry information is getting better, values have risen rapidly, NOIs have been growing, and large institutional investors are buying self-storage assets. All of the positive energy and results have supercharged the development cycle and the industry is now entering uncharted territory.

Experience has shown us that the value of self-storage has more to do with where we are in the real estate cycle and market sentiment rather than the actual performance of the property. Most independent self-storage owners appear to still be selling primarily because of life events, with few making the decision to sell in order to capitalize on the current real estate market. However, it is also very apparent that the institutional investors are taking notice of the current market conditions and are choosing to sell some or all of their self-storage holdings and are being disciplined with regards to new acquisitions. Concerns about new supply and rising real estate taxes seem to be on the forefront of all self-storage owners' minds.

The economic prosperity of the current real estate cycle has lasted longer and gone further than anyone expected. While the values of self-storage investments slowed in 2017, demand has remained strong. We continue to see new supply coming on line at a higher rate than in previous development cycles, reflecting a planned-to-start ratio in the range of 40%-60%+ in some markets. The effects of new supply will be higher in 2018 vs. 2017, reflecting multi-year lease-up of prior year deliveries. New supply and the overall slowdown in NOI growth will be the tipping point in the current self-storage real estate cycle. It is anyone's guess as to when the market will officially tip into the downward trajectory of the cycle, but all signs point to this being likely in the next 1-5 years. These cycles always last longer and go further than anyone anticipates.

In my opinion, the self-storage market is past the peak of the current real estate cycle with new supply deliveries peaking in 2017. Lenders and developers are beginning to scale back their new development efforts. However, we are still finding pockets for new development opportunity and occasionally a hard-headed, stubborn developer who simply will not take NO for an answer. Over the next 1-2 years it will become evident

who has the winners and losers with regards to new developments and it is likely that the majority of the new projects will succeed while a small amount will struggle to fill up. The changing market dynamics will have an impact on self-storage performance over the next few years and the majority of new developments will fill up, but the forecasted rental rates will be much less than originally projected during the pre-development process. The good news is that as we move through the cycle there will be new opportunities, ushering in the upswing of the next real estate cycle.

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One significant factor that makes self-storage a better bet in the long run than a lot of other real estate types is that its customer base is growing faster than the population. Let me make two statements and then tie them together and you will see the tremendous leverage this gives the self-storage industry. First, there are still many Americans who have never used self-storage. Today, it is estimated that 50% of the new self-storage customers are using the product for the first time, and in many areas, there is still unmet demand for the product. Second, after a period of time, perhaps five to eight years, many self-storage properties report that an increasing percentage of their business (50%+) is from repeat customers. If you combine these two statements, it is clear that people are not only still learning how to use the product but they are using it again and again. My point is that this type of real estate growth is not just limited to a market's population, housing starts, and job growth, but it gets a tremendous boost from "moving up the learning curve" and the ongoing change in America's housing products.

2017 has turned out to be a very good year for the self-storage industry. While a change is on the horizon, overall, we believe that self-storage industry fundamentals are sound. As the product becomes more mainstream, the self-storage industry will continue to evolve and the opportunities for growth in the coming years may be different than in the past as the customer base is clearly changing. Self-storage owners should look to add value to their product by being open to new ideas and services that can be offered to customers. This entrepreneurial spirit is what has made self-storage the shining star of commercial real estate and will also allow our industry to grow as it continues to mature.

Ben Vestal, President of the Argus Self Storage Sales Network, can be reached at 800-557-8673 or bvestal@argus-realestate.com.



Property Showcase

Haysville, KS

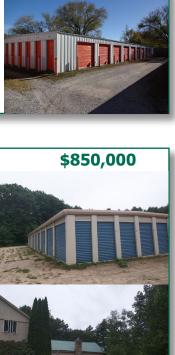
- 185 Units
- **NEW!** • 25,925 RSF
- 1.59 Acres
- High visibility on South **Broadway Street**
- Historically stable occupancy
- 1,500 SF office with room for retail or apartment conversion
- · Fenced and gated with video surveillance system

Larry Goldman, CCIM 913-707-9030 lgoldman@selfstorage.com

Naples, ME

- 118 Units
- **NEW!** • 19,000 RSF
- 6+/- Acres
- Mixed-use property with 3 residential rental units
- · High visibility location in a resort community in The Lakes Region of Southern Maine
- Significant management upside

Joe Mendola 603-668-7000 joe@nainorwoodgroup.com



\$785,000

INI-STOR AGE

Hattiesburg, MS

\$285,000

- 83 Units NEW! • 11,350 RSF
- 1.4 Acres
- · Room for expansion
- Located just off high-traffic US Highway 49
- Management upside
- Site is comprised of 5 storage buildings and 2 office buildings

Bill Barnhill, CCIM & Shannon Barnes, CCIM 251-432-1287 barnhill@selfstorage.com

shannon@selfstorage.com



- Located just off US Hwy 49, approx. 7 miles south of

Bill Barnhill, CCIM & Stuart LaGroue 251-432-1287

barnhill@selfstorage.com stuart@selfstorage.com

\$1,300,000



Clinton, MO

- **NEW!** 223 Units
- 53,530 RSF
- 3.9 Acres
- Expandable facility with boat/ RV and conventional storage
- Billboard lease provides additional income
- High visibility location
- Only fenced and gated facility in the city

Larry Goldman, CCIM 913-707-9030 lgoldman@selfstorage.com

\$1,500,000



Ada, OK

- 493 Units
- 45,438 RSF
- 3.6 Acres
- Compelling value-add opportunity priced below replacement cost
- Additional value available through increasing occupancy, rents and ancillary sales
- Great signage potential and visibility

Jared Jones, CCIM 918-583-3483 jjones@selfstorage.com

\$1,050,000



Richland, MS • 373 Units NEW! • 41,275 RSF

- 3+/- Acres
 - U-Haul truck and trailer rentals
 - Jackson, MS

Property is fenced and gated

- On site manager apartment



Sells Self Storage Nationwide!

Our complete list of available properties is detailed below. For additional information, visit www.argus-selfstorage.com or contact your local Argus Broker Affiliate.

Alabama Leeds \$2,800,000 Bill Barnhill/Stuart LaGroue 251-432-1287 Bill Barnhill/Stuart LaGroue 251-432-1287 Tallassee \$965.000 Arizona 480-331-8880 Concho \$350.000 Jeffrey A. Gorden Peoria \$2.200.000 Jeffrev A. Gorden 480-331-8880 Phoenix \$3,850,000 Jeffrey A. Gorden 480-331-8880 Arkansas Hot Springs Vlg \$1,600,000 Larry Goldman 913-707-9030 Hot Springs Vlg SOLD Larry Goldman 913-707-9030 Jacksonville \$365,000 Larry Goldman 913-707-9030 Russellville \$1,495,000 Larry Goldman 913-707-9030 Colorado Colorado Spgs. \$3,268,000 Joan Lucas 720-855-6587 \$1,800,000 Joan Lucas 720-855-6587 Denver Fort Collins \$3,500,000 Joan Lucas 720-855-6587 Loveland \$1,270,000 Joan Lucas 720-855-6587 720-855-6587 Thornton SOLD Joan Lucas Florida Ft. Myers \$850,000 Frost Weaver/Josh Koerner 904-265-2001 Ormond Beach \$1,150,000 Frost Weaver/Josh Koerner 904-265-2001 \$875,000 Frost Weaver/Josh Koerner 904-265-2001 Starke Georgia Carrollton \$425.000 Mike Patterson 770-301-1886 \$1,300,000 Mike Patterson Carrollton 770-301-1886 Jackson \$3,200,000 Mike Patterson 770-301-1886 \$7,800,000 Mike Patterson 770-301-1886 Loganville Idaho Salmon \$399,000 Larry Hayes 406-544-1921 Illinois Bruce Bahrmasel 312-518-3550 Byron \$389.000 Rockford \$5,100,000 Bruce Bahrmasel 312-518-3550 Seneca \$699.000 Bruce Bahrmasel 312-518-3550 Indiana Terre Haute \$1,100,000 Paul Grisanti/Mike Helline 502-296-4586 Kansas Larry Goldman 913-707-9030 Havesville \$785.000 Junction City \$380,000 Larry Goldman 913-707-9030 Junction City \$1,195,000 Larry Goldman 913-707-9030 Lawrence \$5,260,000 Larry Goldman 913-707-9030 Kentucky Paul Grisanti/Mike Helline Cynthiana \$875,000 502-296-4586 Maine Naples \$850,000 Joseph Mendola 603-668-7000 Massachussetts \$550,000 Joseph Mendola 603-668-7000 Sutton Minnesota Chaska Call Broker Tom Flannigan 651-269-6307 Missouri 913-707-9030 Belton SOLD Larry Goldman Clinton \$319,000 Larry Goldman 913-707-9030

Missouri, cont					
Clinton		Larry Goldman	913-707-9030		
Waynesville		Larry Goldman	913-707-9030		
Mississippi	<i>4</i> _,000,000				
Canton	\$850,000	Bill Barnhill/Stuart LaGroue	251-432-1287		
Hattiesburg	\$285,000	Bill Barnhill/Shannon Barnes	251-432-1287		
Laurel	\$550,000	Bill Barnhill/Shannon Barnes	251-432-1287		
Richland	\$1,300,000	Bill Barnhill/Stuart LaGroue	251-432-1287		
New Hampshire					
Weare	\$435,000	Joe Mendola	603-668-7000		
New Jersey					
Pemberton	\$975,000	Linda Cinelli	908-722-5661		
Ventnor City	\$1,850,000	Linda Cinelli	908-722-5661		
New York					
Islip	\$5,700,000	Linda Cinelli	908-722-5661		
Monticello	\$3,850,000	Linda Cinelli	908-722-5661		
Shirley	\$11,500,000) Linda Cinelli	908-722-5661		
North Carolin	а				
Asheboro	\$350,000	Joey Godbold/Jamey Cox	704-632-1030		
Cherryville	\$2,100,000	Jamey Cox	704-632-1030		
Henderson	\$410,000	Jamey Cox	704-632-1030		
Hickory	\$795,000	Jamey Cox	704-632-1030		
Laurinburg	\$1,000,000	Jamey Cox	704-632-1030		
Peachland	\$225,000	Joey Godbold/Jamey Cox	704-632-1030		
Ohio					
Glouster	\$299,000	Alec Pacella	216-455-0925		
Oklahoma					
Ada	\$1,050,000	Jared Jones	918-583-3483		
Edmond	SOLD	Jared Jones	918-583-3483		
Oregon					
Central Point	\$1,975,000	Scott King	541-890-6708		
Lakeview	\$835,000	Scott King	541-890-6708		
Medford	\$375,000	Scott King	541-890-6708		
Pennsylvania					
Bechtelsville	\$1,400,000	Chuck Shields	610-828-0100		
Olyphant	\$925,000	Chuck Shields	610-828-0100		
Tennessee					
Crossville	\$975,000	Paul Grisanti/Mike Helline	502-296-4586		
Kingsport	\$1,250,000	Paul Grisanti/Mike Helline	502-296-4586		
Texas					
Arlington	Call Broker	Richard Minker/Chad Snyder	817-335-5600		
Bacliff	Call Broker	Bill Brownfield	713-907-6497		
Fort Worth	SOLD	Richard Minker/Chad Snyder	817-335-5600		
Mineral Wells	Call Broker	Richard Minker/Chad Snyder	817-335-5600		
Texas City	Call Broker	Bill Brownfield	713-907-6497		
Virginia					
Windsor	\$1,100,000	Stuart Wade	757-618-3597		

ARGUS SALES



Congratulations to Richard Minker, CCIM and Chad Snyder of Colliers International who sold Air Control Storage in Fort Worth, TX! Contact Richard and Chad at 817-335-5600 for details.





Congratulations to Jared Jones, CCIM of Porthaven Partners who sold a self-storage development site in Edmond, OK! Contact Jared at 918-583-3483 for details.



Congratulations to Joan Lucas of Joan Lucas Real Estate Services, LLC who sold Handy Storage in Thornton, CO! Contact Joan at 720-855-6587 for details.



Congratulations to Larry Goldman, CCIM of RE/MAX Commercial who sold a self-storage development site in Hot Springs Village, AR and Central Self Storage in Belton, MO! Contact Larry at 913-707-9030 for details.

	Contact an Argus Broker Affiliat	e	
NORTHEAST	<u>Company</u>	Phone	Territory
Guy Blake, CCIM	Pyramid Brokerage Company	845-522-5900	Upstate NY, Western CT
Linda Cinelli, CCIM, CEA	LC Realty	908-722-5661	Northern NJ, NY (NYC, Long Island)
Joseph Mendola	NAI Norwood Group	603-668-7000	MA, ME, NH, VT, Eastern CT
Chuck Shields	Beacon Commercial Real Estate	610-862-1645	Eastern PA, Southern NJ, DE
SOUTHEAST			
Bill Barnhill, CCIM	Omega Properties, Inc.	251-432-1287	FL Panhandle
N.J. "Joey" Godbold & Jamey Cox	SVN Percival Partners	704-632-1030	NC, SC
Mike Patterson, CCIM	Commercial Realty Services of West Georgia	770-301-1886	GA
Stuart Wade	The Nicholson Companies	757-618-3597	MD, VA
Frost Weaver	Weaver Realty Group, Inc.	904-733-0039	North, Central & South FL
NORTH CENTRAL			
Bruce Bahrmasel	Waveland Commercial Real Estate, LLC	312-518-3550	Northern IL, Northern IN, WI
Tom Flannigan	KW Commercial	651-269-6307	MN, ND
Rusty Hike	Hike Real Estate	402-291-2500	NE, IA
Alec Pacella, CCIM	NAI Daus	216-831-3310	OH, Western PA
Larry Goldman, CCIM	RE/MAX Commercial	913-707-9030	KS, MO, Southern IL
Mike Helline & Paul Grisanti, CCIM	Grisanti Group Commercial Real Estate	502-253-1811	KY, Southern IN
Jim Soltis	Preview Properties.com	810-494-2062	MI
SOUTH CENTRAL			
Bill Barnhill, CCIM	Omega Properties, Inc.	251-432-1287	AL, MS, LA
Bill Brownfield, CRE, CCIM & Tommy LeBlanc	Brownfield & Associates, LLC	713-907-6497	Central & South TX
David Etzold	Etzold & CO LLC	915-845-6006	West TX
Larry Goldman, CCIM	RE/MAX Commercial	913-707-9030	AR
Mike Helline & Paul Grisanti, CCIM	Grisanti Group Commercial Real Estate	502-253-1811	TN
Jared Jones, CCIM	Porthaven Partners	918-948-3941	OK
Richard D. Minker, CCIM & Chad Snyder	Colliers International	817-335-5600	North TX
WEST			
David Etzold	Etzold & CO LLC	915-845-6006	NM
Jeffery A. Gorden, CCIM	Eagle Commercial Realty Services	480-331-8880	AZ
Larry Hayes	Hayes & Associates	406-544-1921	MT
Scott King	Merit Commercial Real Estate	541-890-6708	OR
Joan Lucas	Joan Lucas Real Estate Services, LLC	720-855-6587	CO
Doug Shea & Peter Pappageorge	INCO Commercial	562-498-3395	Southern CA
Thomas Wolter	RE/MAX Commercial	206-200-3325	WA